



STATE OF CALIFORNIA - HEALTH AND HUMAN SERVICES AGENCY
DEPARTMENT OF SOCIAL SERVICES
744 P STREET, MS 8-3-54
SACRAMENTO, CA 95814



March 19, 2013

HERITAGE YOUTH SERVICES: BIRDSEYE RTC- 602300068
P.O. BOX 117
SPANISH FORK, UT 84660

SUBJECT: Re-Certification by the California Department of Social Services (CDSS)

Capacity : 12
Population Served: Males - - age 12-17

Pursuant to California Family Code, Section 7911 et al., this is official notification that CDSS certification for Heritage Youth Services, Birdseye RTC, located at 19675 S Hwy 89, Birdseye, UT 84660 is continued through February 2014.

California licensing standards require that all serious incidents continue to be reported to CDSS Out-of-State Placement Policy Unit for each child in care regardless of whether he or she is a California placement. Incident reporting shall include the following:

- a. Deaths
- b. Suicide attempts
- c. Suspected physical, sexual, or psychological abuse
- d. Epidemic outbreaks and catastrophes
- e. Injuries and illnesses that require hospitalization or medical treatment (beyond first-aid)
- f. Use of restraint (whether or not they result in an injury to a child)
- g. Any unusual incident or absence that threatens the health or safety of a child

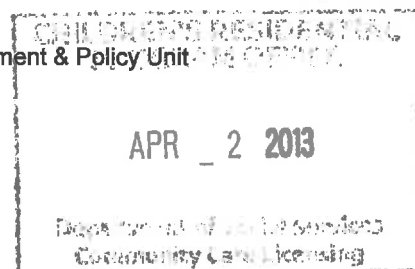
Certification will continue to be reviewed annually. We will continue to follow our Department policy which authorizes us to inspect facilities with or without an appointment as necessary.

If you have any questions please contact me at (916) 651-5380, or Carol Lancaster, Out-of-State Certification Analyst, at (916) 838-5751.

Sincerely,

MEI YUK KUNG
Program Chief

C: Rosalind Hyde, Deputy Compact Administrator, ICPC/Out-of-State Placement & Policy Unit



FACILITY EVALUATION REPORT

CCLD Regional Office, 744 P STREET, MS 8-3-54
SACRAMENTO, CA 95814

FACILITY NAME:	HERITAGE YOUTH SERVICES: BIRDSEYE RTC	FACILITY NUMBER:	602300068
ADMINISTRATOR:	C. LYNN LOFTIN	FACILITY TYPE:	731
ADDRESS:	19675 S HWY 89	TELEPHONE:	(801) 798-9077
CITY:	BIRDSEYE	STATE:	UT
CAPACITY:	12	ZIP CODE:	84629
TYPE OF VISIT:	Case Management <i>Re-Cert</i>	CENSUS:	9
MET WITH:	Lynn Loftin, Executive Director; Odell Erickson, Quality Assurance	DATE:	02/14/2013
		TIME BEGAN:	10:00 AM
		TIME COMPLETED:	01:15 PM

NARRATIVE

PURPOSE OF VISIT:

As mandated by California law, this on-site visit was performed on February 14, 2013 by the undersigned analyst to assess and determine Heritage Birdseye's continued eligibility and suitability for certification by the California Department of Social Services (CDSS.)

The CDSS requires that in order for an out-of-state group home to be initially certified and annually certified thereafter, the group home shall be in substantial compliance with California's Title 22 licensing regulations as they apply to children's group home facilities in the state of California as well as to be licensed and in good standing with the licensing laws and regulations of the state the facility is located, in this case, the state of Utah.

CERTIFICATION HISTORY:

Birdseye Residential Treatment Center (RTC) was initially certified by the CDSS on March 2, 2011.

FACILITY AND PROGRAM INFORMATION:

Birdseye RTC is under Heritage Youth Services, a non-profit 501(c)(3) corporation. The facility is a large two story home (+ full, finished basement) that adds up to approximately 10,000 square feet, situated on 55 acres in a rural area south of Salt Lake City. The program offered is that of a sexual accountability program. The facility is licensed for 12 beds. At the time of visit, the census was nine - - four of which were foster placements from California.

SUPERVISOR'S NAME: Mei Yuk Kung

TELEPHONE: (916) 327-8763

LICENSING EVALUATOR NAME: Carol Lancaster

TELEPHONE: (916) 838-5751

LICENSING EVALUATOR SIGNATURE:

DATE: 03/19/2013



I acknowledge receipt of this form and understand my licensing appeal rights as explained and received.

FACILITY REPRESENTATIVE SIGNATURE:

DATE: 03/19/2013



This report must be available at Child Care and Group Home facilities for public review for 3 years.

APR 2 2013

Department of Social Services
Community Care Licensing Division

FACILITY EVALUATION REPORT (Cont)CCLD Regional Office, 744 P STREET, MS 8-3-54
SACRAMENTO, CA 95814**FACILITY NAME:** HERITAGE YOUTH SERVICES: BIRDSEYE
RTC**FACILITY NUMBER:** 602300068**VISIT DATE:** 02/14/2013**NARRATIVE**UTAH LICENSING INFORMATION

The facility is licensed in Utah to provide residential treatment for 12 male youth clients age 12-17 years old. The current license is good for the period May 1, 2012 through April 30, 2013.

OTHER OVERSIGHT AGENCY INFORMATIONHealth Department

The facility's kitchen and the food service operation is under the Utah County Health Department (Establishment #49-000578.) The facility's current food service permit is good through December 31, 2013.

Fire Marshal

The facility was last issued a Certificate of Fire Clearance by the Utah County Fire Marshall, 51 S. University Ave., Suite 120, Provo, Utah 84601. Phone: (801) 851-8348 The clearance was issued October 4, 2012 and is good for one year.

FACILITY, PHYSICAL PLANT REVIEW:

The facility and grounds were toured. The physical plant was found to be clean, safe, sanitary and in good repair with adequate food, furniture, household supplies and equipment.

ADMINISTRATION, PLAN OF OPERATION AND PROGRAM REVIEW:

Odell Erickson has been hired as Quality Assurance. Odell comes to Heritage Youth Services with extensive education and prior experience in the field which should be of benefit to the agency.

SUPERVISOR'S NAME: Mei Yuk Kung**TELEPHONE:** (916) 327-8763**LICENSING EVALUATOR NAME:** Carol Lancaster**TELEPHONE:** (916) 838-5751**LICENSING EVALUATOR SIGNATURE:****DATE:** 03/19/2013
I acknowledge receipt of this form and understand my appeal rights as explained and received.**FACILITY REPRESENTATIVE SIGNATURE:****DATE:** 03/19/2013

FACILITY EVALUATION REPORT (Cont)**FACILITY NAME:** HERITAGE YOUTH SERVICES: BIRDSEYE
RTC**FACILITY NUMBER:** 602300068**VISIT DATE:** 02/14/2013**NARRATIVE****SCOPE AND STATUS OF RECERTIFICATION REVIEW:**

- Entrance interview with Lynn Loftin, Executive Director and Odell Erickson, Quality Assurance.
- Collection of relevant and updated organizational and program information material.
- Review and discussion of staff training and background clearances.
- Touring the facility and grounds included examining for medications being safely stored, first aid supplies being on hand, proper recordkeeping of medications; toxics and sharp knives being safely locked away, fire drill log examined.
- Two client interviews; client records reviewed.

FINDINGS, VIOLATIONS AND PLAN OF CORRECTION:

The facility appears to be operating well and offering a good program for clients. Interviews conducted with clients were very favorable to the facility. Among other things, they felt that the change of location and environment, was helpful in maintaining focus and staying on track with their program. They also felt they were well treated.

In reviewing and discussing client files, it was discovered that most records are not in hard copy form; rather, they maintained on the computer in a software database tailored for the residential treatment facility. While technology is good and can frequently does lead to record keeping efficiency, this analyst needs to review needs and services plans and verify that they have been read and signed by the placement representative and the client.

Re-Certification approved.

SUPERVISOR'S NAME: Mei Yuk Kung**TELEPHONE:** (916) 327-8763**LICENSING EVALUATOR NAME:** Carol Lancaster**TELEPHONE:** (916) 838-5751**LICENSING EVALUATOR SIGNATURE:****DATE:** 03/19/2013**I acknowledge receipt of this form and understand my appeal rights as explained and received.****FACILITY REPRESENTATIVE SIGNATURE:****DATE:** 03/19/2013